Part C SC Summary Themes

771 Respondents started the survey from 8 states	
New Mexico – 204	Virginia – 108
Texas – 88	Illinois – 88
Iowa – 84	Kentucky – 74
Colorado – 74	Delaware – 46

Roles (check all that apply)	
Service Coordinator (N=475) - 61.93% Service Provider (N=225) – 29.34% Administrator/Supervisor (N=189) – 26.34%	Training & TA (N=42) – 5.48% State/Lead Agency Rep (N=22) – 2.87% Family Member/Caregiver (N=7) - .91%
Other (includes parent liaisons, administrators, lead SCs & other providers) (N=80) – 10.43%	

Q3 – Which SC activities are a strength and which ones need improvement? *Weighted average on a 5 point scale ranging from Needs Significant Improvement (1) to Very Strong (5)*		
Activities outlined by Part C of IDEA	**All (N=650)**	**SC only (N=475)**
Assisting parents accessing services on the IFSP	*3.96*	*4.0*
Coordinating EI services	*3.96*	*4.0*
Coordinating Eval/Assess	*3.99*	*4.07*
Facilitating developing, reviewing & evaluating IFSPs	*3.88*	*3.95*
Conducting referrals & identifying EI providers	*3.77*	*3.8*
Coordinating, facilitating & monitoring delivery of EI services in a timely manner	*3.81*	*3.87*
Informing families of their rights/safeguards	*4.37*	*4.39*
Coordinating fund sources for services under Part C	*3.43*	*3.5*
Facilitating transition	*3.85*	*3.87*

Themes from Q3 comments on what could strengthen SC Activities outlined by Part C of IDEA:

- o Decrease number of families served by each SC or workload (less families or less work)
- o Compensation & increase in reimbursement rates
- o More qualified providers-EI model (SLP, OT, PT, hearing/vision, bilingual providers, services to rural areas)
- o Retaining Qualified Staff
- o Digital scheduling/data system to streamline (paperwork, timelines, collaboration)
- o Training/Consistency
- o Outreach/Communication/Collaboration across systems (physician, LEA, Child Care, EI providers, etc.)

Themes from "If you had a magic wand…" (N=514)

1. **Balancing the Workload** – decrease number of families served and paperwork
2. **More Training Opportunities** – better/more frequent training (new & seasoned SC's) & SC Certification
3. **Compensation & Funding** – pay increase for workload requirements & to attract/retain high quality staff
4. **Networking Opportunities** – to learn from/support each other, share ideas/strategies for what works
5. **Respect for SC/Professional/Valuable Team Member** – "Professionalize"/Value/Respect SC's
6. **Adequate Time to Support Families** –paperwork/timelines interfere with quality & individualization
7. **Technology Needs** – hardware and software/data systems for documentation/scheduling/timelines